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| To: | Housing Panel |
| Date: | 13th November 2017 |
| Report of: | Head of Housing & Property |
| Title of Report: | Tenant Involvement Progress Update |

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| Summary and recommendations | | | |
| Purpose of report: | | | To provide members with an update on tenant involvement. |
| Key Decision | | | No |
| Executive Lead Member | | | Councillor Mike Rowley, Board Member for Housing |
| Corporate Priority | | | An Effective and Efficient Council  Meeting Housing Need  Strong and Active Communities |
| Report Author | | | Bill Graves, Landlord Services Manager |
| Recommendation: | | | |
| 1. | The Housing Panel is asked to note the contents of this report | | |
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| Appendices | | | |
| Appendix 1 | | Tenant Involvement Progress Update | |

# Introduction and background

1. At its meeting of 11 April 2016 the Housing Panel were briefed on the Tenant Involvement function within Housing & Property and the various initiatives introduced since the adoption of the Tenant and Resident Involvement Strategy 2012.
2. The Panel the Panel agreed to make fourteen recommendations to the City Executive.
3. The Tenant Involvement Progress Update at Appendix 1 sets out progress against those recommendations.

**National Recognition**

1. In February 2017, the Tenant Involvement Team were the winners of the TPAS South Region Team of the Year (the largest of the three TPAS Regions), were shortlisted for Excellence in Tenant Engagement for the Tenants in Touch magazine and Excellence in Employment Skills and Training for the Tenant Training Programme. Two tenants were also shortlisted for Tenant of the Year.
2. In July 2017, the Tenant Involvement Team was one of only three National Finalists for Team of the Year and were invited to deliver workshops at the National TPAS Conference.

# Conclusion

1. Members are asked to note the contents of the report.

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